Value
Support
Pack

comes with
FREE
1 year
e-Support
worth
RM**199**
*Terms & Conditions Apply

Valid For SAGE COVER Subscribers Only

Limit
Carry over unlimited unused trips to the next Value Support subscription

Value
Support
Pack

Benefits of signing up

✓ *You Receive Support Priority*

✓ *Saves Time*

✓ *Guaranteed Service Level*

✓ *UBS Technical Consultant Support*

✓ *Enhance Your UBS Software Knowledge*

System Support Item
- Trouble shooting.
- Network configuration (To share UBS system only).
- Printer configuration (To enable printing from UBS system).
- Year-end processing.
- Setting up the chart of account.
- Backup & restore.
- Attending to file or data corruption.
- Setting up of report format.
- Limited to three reports per contract.
- Additional RM50 will be charge per subsequent report.
- Data or software transfer between computers.
- On-phone and online support will be maintained throughout the contract period.

Except Otherwise Specified
- Any form of hardware components servicing or repair.
- Any arising problems caused by operating system or other separate issues which does not concern or not related to UBS software.
- Virus corruption, hard disk failure or intentional/unintentional deletion of data or software by users involved.
- Neither System Support Provider nor its UBS Technical Consultant in charge shall be liable for any kind of loss of business or profits.
- Value Support Pack does not cover any changes to UBS software licensing or software upgrades.